

THE HAND CENTER

GRIEVANCES:

We want your experience at The Hand Center, LLC to be a positive one. We strive to provide the best in patient care. Should you have a concern regarding the care you receive at The Hand Center, LLC please bring it to our attention right away and we will strive to resolve it promptly. If at any time you feel your concerns are not being resolved accordingly, please direct them to the Administrator at:

The Hand Center

Attn: Administrator

1210 Gemini Place, Suite 111

Columbus, OH 43240

614-310-7373

Medicare beneficiaries can get information and help to understand their Medicare options (and to apply their rights and protections) at www.cms.hhs.gov/center/ombudsman.asp. Patients may also submit concerns directly to:

Ohio Department of Health

Community Health Care & Services

246 North High Street

Columbus, OH 43215

614-995-7466